

Events Volunteer

About Toilet Twinning

This role enables you to join a small and growing charity initiative that is passionate about extending the reach of the water and sanitation programmes of international Christian NGO Tearfund. We do this so that impoverished families are empowered to change their circumstances, as they believe in themselves and the future, to ultimately take small, but hugely significant steps towards overcoming generational poverty.

This is the team for you if you **love** new ideas; **strive** for open, honest, and trusting working relationships; **pursue** excellence while accepting that it's not always possible to get there; **dare** to fail; embrace learning; **try again** when things don't go to plan, and **enjoy** celebrating the successes of those around you.

Events Volunteer Role Description

Toilet Twinning has a stand at many events throughout the year such as Spring Harvest, New Wine, Glastonbury and Big Church Day Out to name a few! The purpose of the events stand is to engage people with the work of Toilet Twinning and the desired outcome is for event-goers to twin their toilet.

What's involved?

- Proactively engage event delegates by asking them to 'Twin their Toilet'
- Take payments and complete necessary paperwork
- Encourage and update people coming to the stand with what Toilet Twinning is currently involved with
- Be an excellent ambassador and team player at all times
- Be available prior to the event starting to help with putting up Loo Door Stickers on all the toilets around the event, and attend the initial team briefing run by the Event Team Leader

What makes a great Events Volunteer

- Enthusiastic, confident and outgoing person who wants to communicate Toilet Twinning to the delegates
- Some knowledge of Toilet Twinning
- Good interpersonal skills – relational and sensitive in working with the team and other volunteers, and displaying a positive attitude
- Ability to use own initiative but being able to ask for help if you need it
- Committed to achieving the objectives and willing to learn and adapt throughout the event

What's in it for you?

- Chance to meet and work with new people
- Free entry to event with time to attend meetings and seminars
- Gain extra work-based skills and experience in the area of customer service
- Increased knowledge of Toilet Twinning
- Meet people passionate about Toilet Twinning
- Opportunity to attend one of our regional training days

Time Commitment

Shifts on the stand should be no longer than 2/2.5 hours at a time and usually the number of hours work in a day averages about 6.

What's Next?

- Want to know more? Contact **Hannah-Marie** on **0300 321 3217** or email hannah-marie.crispim@toilettwinning.org
- Complete and return our volunteer registration form. We will then contact you by phone to find out which event you would like to attend
- Prior to the event you will be contacted by our Events Manager and receive an event briefing and a digital copy of our volunteer handbook

